

# Business Process Training

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## **GEMWorX FlowModeler® User Training** **One day**

**Objective:** This one day training course provides the necessary knowledge and skills to use the GEMWorX FlowModeler® to create and share a business model consisting of a relationship diagram, process interaction diagram, functional area decomposition diagrams, function decomposition diagrams, activity (swim lane) diagrams, and supporting business data.

Upon completion of this course, participants will be able to:

- ◆ Set up a process project
- ◆ Develop a process map
- ◆ Establish process roles, business rules and an organization hierarchy
- ◆ Document business requirements
- ◆ Create links between process maps
- ◆ Associate process references directly to process steps
- ◆ Perform performance metrics and simulation of process alternatives
- ◆ Export process reports to Word®

### **What You Will Learn**

- ◆ Managing process projects and transfer of information between projects
- ◆ Process diagramming concepts with hands-on practice
- ◆ Business modeling concepts
- ◆ Review and sharing of processes
- ◆ Reporting and documentation

### **Who Should Attend**

- ◆ Personnel that will be responsible for designing business processes to improve work performance
- ◆ Business Process Users
- ◆ Business Process Professionals
- ◆ Business Performance Professionals
- ◆ Training Professionals
- ◆ Project Team Members
- ◆ Manufacturing Personnel
- ◆ Customer Service Personnel
- ◆ Sales Personnel
- ◆ Management Personnel

**Prerequisites:** Familiarity with Microsoft Windows®. Experience with Visio® is desirable.

**This course is designed to be conducted at your business location.**  
**For scheduling and pricing: [Click Here for Training Information Request.](#)**